

Notice of Data Event

Washington Gastroenterology (“WAGI”) is making individuals aware of an event that may affect the privacy of certain information. WAGI is providing notice of the event so potentially affected individuals may take steps to help safeguard their information, should they feel it appropriate to do so.

What Happened? On or about March 10, 2025, Washington Gastroenterology (“WAGI”) discovered that certain data was accessed and exposed by an unknown third party. WAGI quickly took steps to confirm that its systems were secure and launched an investigation into the nature and scope of the activity. Upon identifying the at-risk data, WAGI initiated a diligent review of the data to determine what information was included and to whom this information belongs. On May 23, 2025, WAGI began sending notices to impacted individuals. However, WAGI’s investigation was still ongoing at that time. WAGI recently identified additional individuals whose information may have been impacted in this event and began working to identify contact information for those individuals. WAGI is notifying all individuals recently identified whose information may have been impacted. If your information was impacted by this event, you will receive further instructions by mail.

What We Are Doing. WAGI takes the confidentiality of information in our care seriously. After becoming aware of this activity, WAGI took steps to confirm the security of its network and conducted a comprehensive investigation into this matter. WAGI is notifying relevant regulatory authorities, as well as the Department of Health and Human Services and any impacted individuals, as required.

What You Can Do. We encourage all patients to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity to detect errors over the next 12 to 24 months. Further, please review the below “*Steps You Can Take to Protect Your Personal Information*” for additional information.

For More Information. If you have additional questions or concerns, please feel free to call us at 1-833-353-4116. We are available Monday through Friday from 6 am - 6 pm Pacific Time, excluding major U.S. holidays. You may also write to WAGI at 3209 S. 23rd Street, Tacoma, WA 98405.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.